

United States Postal Service®

# INDUSTRYALERT

July 24, 2023

## Priority Mail Express Refunds

The Postal Service is revising the Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) subsection 604.9.5.5 to discontinue Priority Mail Express® postage refunds for guaranteed service for Alaska and Hawaii.

On May 23, 2023, the Postal Service published a notice of proposed rulemaking ([88 FR 33066](#)) to discontinue Priority Mail Express postage refunds for guaranteed service for Alaska and Hawaii.

- Effective August 1, 2023, the Postal Service is suspending **guaranteed service** for Priority Mail Express pieces destined to or originating from Alaska and/or Hawaii. Refund requests for postage will only be processed for loss on Priority Mail Express piece's destined to or originated from Alaska or Hawaii.

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